

PureLink™

VIP-400 4K60 HDMI and USB over IP Fiber/CAT USER MANUAL



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Contents

What's in the box:.....	4
Optional Accessories.....	4
Product Description	5
Specifications	5
Front Panel - ENCODER (transmitter)	6
Rear Panel - ENCODER (transmitter).....	7
Front Panel - DECODER (receiver).....	8
Rear Panel – DECODER (receiver)	9
Available Functions when connected over a Network	10
Built in web server	10
API	10
Building your AV over IP Solution:	11
Extension - Point to Point	11
Distribution (One ENCODER to more than one DECODER).....	11
Switching (More than one ENCODER to one DECODER)	11
Matrix (One ENCODER to more than one DECODER)	11
Connecting to the VIP-400 over the Network.....	12
Default IP Address.....	12
How to check the IP Address of an Encoder	12
Option 1: Front Panel.....	12
Option 2: Via connection to a Decoder.....	12
Option 3: Via another VIP-400 endpoint with known address	12
Option 4: Advance IP Scanner.....	13
How to check the IP Address of a Decoder.....	13
Option 1: Front Panel.....	13
Option 2: Via connection to a Display.....	13
How to find all IP Addresses of a VIP-400 system.....	14
Option 1: Using a VIP-400 endpoint with known IP Address:.....	14
Option2: Using VPX Management Software	14
Windows 8.1 and Windows 10 Computer LAN Port Setup.....	15

Setting up your Mac computer to communicate on the same subnet.....	18
Network switch requirements	20
Network switch recommendations.....	20
Bandwidth Usage and Latency.....	20
Installation	21
Connections	21
Power	21
Network	21
Audio.....	21
Video	21
Infrared	21
RS232	21
Passthrough – follow video.....	22
Passthrough – breakaway / layered switching	22
Network API to RS-232.....	22
Diagnostic LEDs	22
RJ45 LEDs (Rear Panel).....	22
RJ45 cable pin information	22
Front Panel Button and Display Functionality	23
To change Channel on Encoder	23
To change Channel on Decoder	23
Reset to Factory defaults	23
Warranty	24

What's in the box:

The VIP-400 Transmitter and Receiver are sold separately.

- VIP-400 ENCODER
 - 1 VIP-400 ENCODER Transmitter/Encoder
 - 1 12 VDC Power Adapter
 - 1 set of mounting brackets

- VIP-400 DECODER
 - 1 VIP-400 ENCODER Transmitter/Encoder
 - 1 12 VDC Power Adapter
 - 1 set of mounting brackets

Optional Accessories

VIP-400-RACK2

RPS-1218 – 18 channel, 12 VDC rack mount power supply

VPX – Video Over IP Management Software with Automation

VPX Wallmaster plugin for VPX

VPX Commander – 1U Rack mount host appliance for VPX Management Software

VIP-NET Media Hub purpose built for video over ip network switches



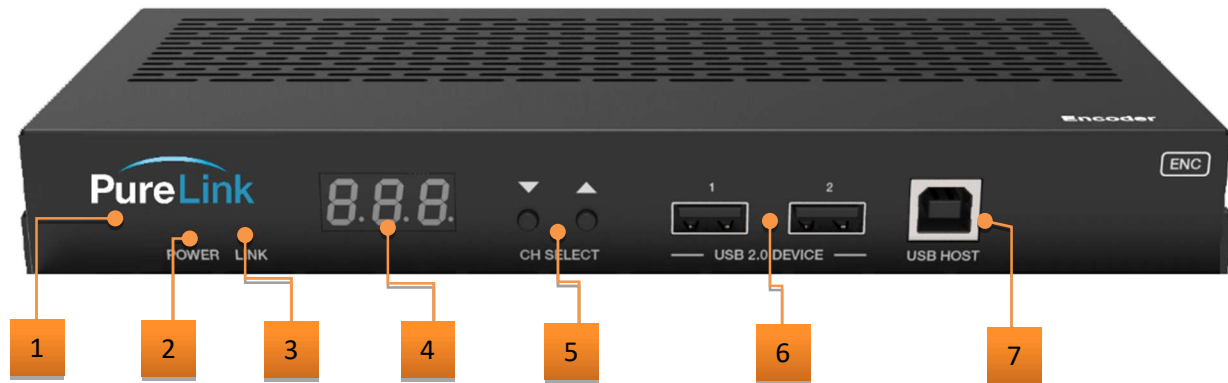
Product Description

The VIP-400 is a four in one AV/USB over IP transport solution system for applications of extension, distribution, switching, and matrixing. The VIP-400 accepts up to 4K60 4:4:4 HDMI signals, and USB 2.0, RS232, and Infrared. The VIP-400 supports layered switching, up to 8x8 videowalls, image rotation, and transports either via copper (CAT) or fiber (SFP) transport. Audio insertion (embedding) and extraction (de-embedding) is available.

Specifications

- Input video support; HDMI 2.0 with HDR
 - 4K60 4:4:4
 - 4K60 4:2:0
 - 4K30 4:4:4
 - 1080P60
 - 1080P30
 - 1080P24
 - 720P60
 - 720P30
- Input audio support
 - HDMI input
 - Typical HDMI 2.0 audio formats
 - Dolby TrueHD
 - DTS-HD Master
 - LPCM Audio
 - Up to 7.1 channels 192 KHz
 - Analog stereo input
- HDCP support
 - HDCP 1.4 and 2.2 input
 - HDCP 1.4 output with HDCP 2.2 inputs (supports legacy 4K HDMI 1.4 displays)
- Data rate
 - 50-850 Mbps range, dependent on incoming video signal
 - Installer settable variable rate throttle option
- Latency
 - Up to 17 milliseconds
- Distance
 - Max. 150M using CAT6a
 - SFP Multi mode
 - SFP Single mode

Front Panel - ENCODER (transmitter)



1. Recessed Reset

2. Power LED

3. Link Light

a. On

b. Flashes

c. Off

4. Display

5. Channel Select

6. USB 2.0

7. USB Host

Encoder is linked to at least one Decoder with video signal

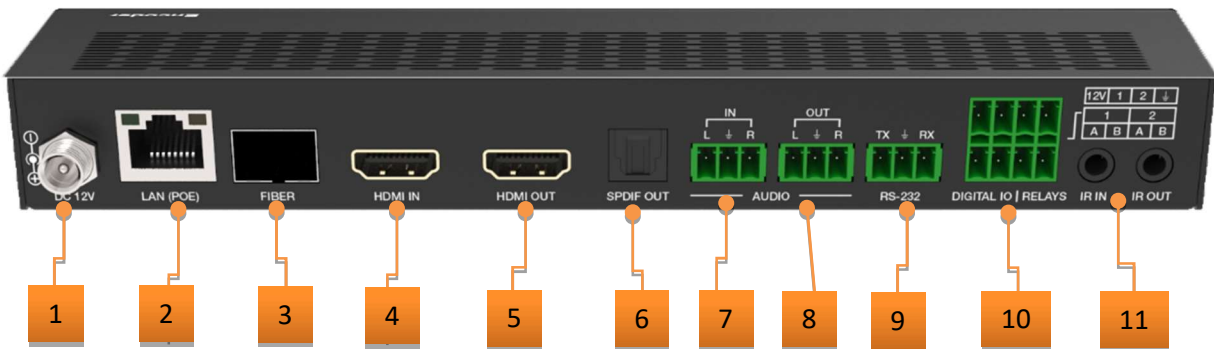
Encoder is linked to at least one Decoder with no video signal

Encoder is not linked to any Decoder

Connects to USB 2.0 devices (keyboard, mouse, camera, etc.)

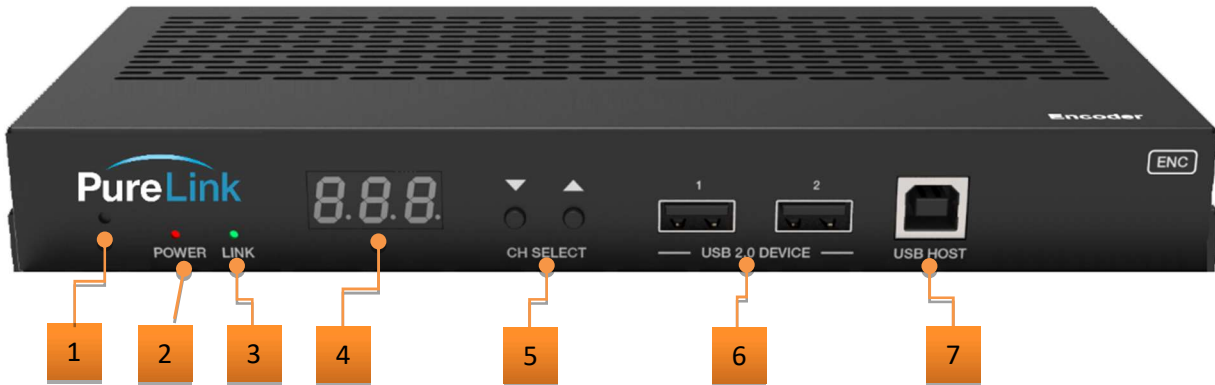
Connects to laptop or similar

Rear Panel - ENCODER (transmitter)



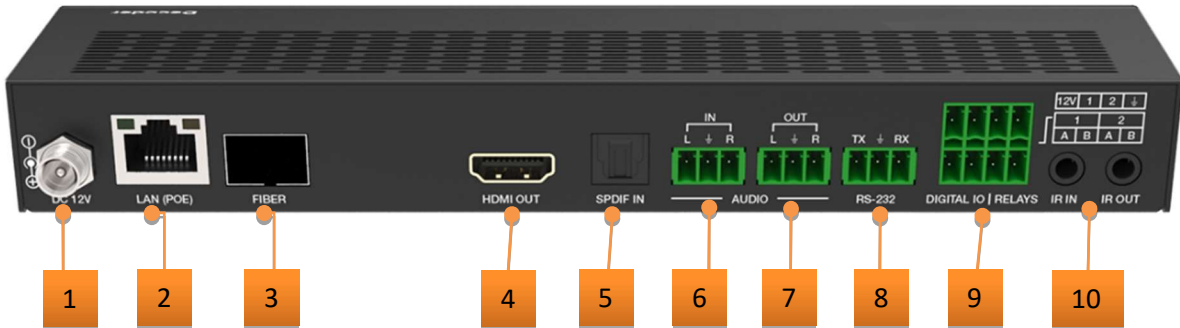
1. 12V DC Input
2. 1G LAN Port
3. 1G SFP Fiber Slot
4. HDMI In
5. HDMI Out
6. SPDIF Out
7. Stereo Input (unbalanced)
 - a. Can be embedded on to the output stream signal
8. Stereo Output (Unbalanced)
 - a. Can extract the audio from the HDMI input (PCM)
 - b. Can output from the audio input of a single connected Decoder, both in Unicast mode only
9. RS-232 Transmitter and Receiver
10. Digital IO Relays
11. IR Receiver/Transmitter Input and Output

Front Panel - DECODER (receiver)



1. Recessed Reset Switch
2. Power Green LED Indicator
3. Link Red LED Indicator
4. Three Digit Display
5. Channel Select Buttons
6. USB 2.0
7. USB Host

Rear Panel – DECODER (receiver)



1. 12V DC Input
2. 1G LAN Port
3. 1G SFP Fiber Port
4. HDMI Out
5. SPDIF In
6. Stereo Input (unbalanced)
7. Stereo Output (Unbalanced) *Unicast mode only
8. RS-232 Tx/Rx
9. Digital IO Relays
10. IR Receiver Input/Output

Available Functions when connected over a Network

In addition video, audio, USB, IR and RS232 transport over networks, the VIP-400 provides network access to the following functions:

- Built in web server
- API

Built in web server

The built-in web server provides the following functionality

- Informational
 - Firmware version
 - State of operation
 - Detailed diagnostics via API commands
- Settings
 - EDID
 - Data Rate (encoder)
 - Scaler output (decoder)
 - IP settings
 - Multicast/Unicast mode

API

The VIP-400 employs a rich API, allowing settings, and diagnostics via the network. Please reference the separate VIP-400 API Command Reference for further information.

Building your AV over IP Solution:

Extension - Point to Point

To use the VIP-400 as a point to point system, there is no need for a network, you can directly connect the ENCODER and DECODER by CAT or Fiber to create an extender solution. It is possible to create a point-to-point extender solution over a network as well, which gains the features and advantage of communicating with the endpoints through the API commands, to gather valuable data, and change settings.

Distribution (One ENCODER to more than one DECODER)

Connecting a VIP-400 ENCODER to multiple DECODERS, you will need a compatible network switch to connect them together. Since this configuration is for distribution, it is not necessary to have control of the endpoints as the decoders are all set to look at the same encoder. However, as the endpoints are on the network, their web interfaces are accessible, and the API is available for making setting changes, or gathering diagnostic data.

Switching (More than one ENCODER to one DECODER)

Connecting more than one VIP-400 ENCODERS to one DECODER, you will need a compatible network switch to connect them together. Since this configuration is for distribution, it is necessary to have control of the decoder to set which encoder it is connected to. The API is also available for making setting changes, or gathering diagnostic data when the endpoints are on a network.

Matrix (One ENCODER to more than one DECODER)

Connecting a VIP-400 ENCODER to multiple DECODERS, you need a compatible network switch to connect them together. Since this configuration is for switching, it is necessary to have control of the decoder to set which encoder it is connected to. The API is also available for making setting changes, or gathering diagnostic data when the endpoints are on a network. Note that the encoders channel setting should only be set during installation, and not changed again once the system is in operation.

Connecting to the VIP-400 over the Network

Default IP Address

The VIP-400 encoders and decoders are set from the factory with static IP addresses in the 169.254.nnn.nnn range.

How to check the IP Address of an Encoder

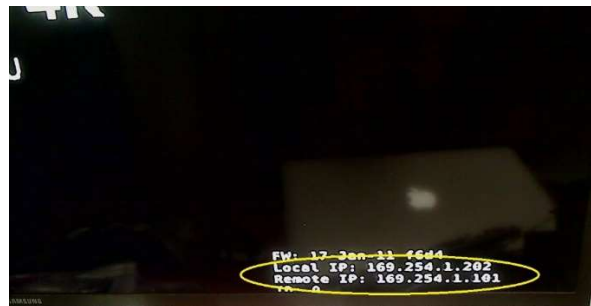
Option 1: Front Panel

Press and hold the CH SELECT UP Button for 5 seconds. The display will toggle through the 4 octets of the IP Address and return to the Channel setting.



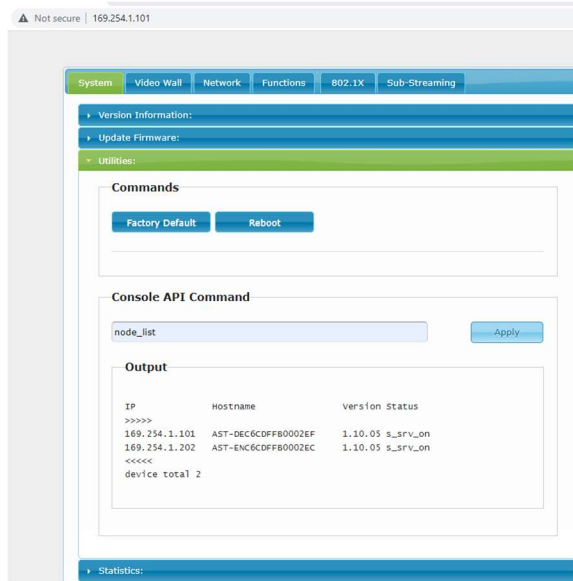
Option 2: Via connection to a Decoder

When connected by CAT or Fiber cable to a VIP-400 Decoder, and the Encoder and Decoder are set to the same Channel and no video input present at the Encoder, the VIP-400 Decoder will display the 'Remote IP' in the lower right corner of the splashscreen.



Option 3: Via another VIP-400 endpoint with known address

Using the VIP endpoint with known IP address: enter the IP address in to a browser. In the Utilities section>Console API Commands field, enter *node_list* and press apply. The Output window will show all VIP-400 endpoints on the system.



Option 4: Advance IP Scanner

Use Advance Port Scanner to look in the 169.254.1.1 <> 169.254.1.254 range.

How to check the IP Address of a Decoder

Option 1: Front Panel

Press and hold the CH SELECT UP Button for 5 seconds. The display will toggle through the 4 octets of the IP Address and return to the Channel setting.



Option 2: Via connection to a Display

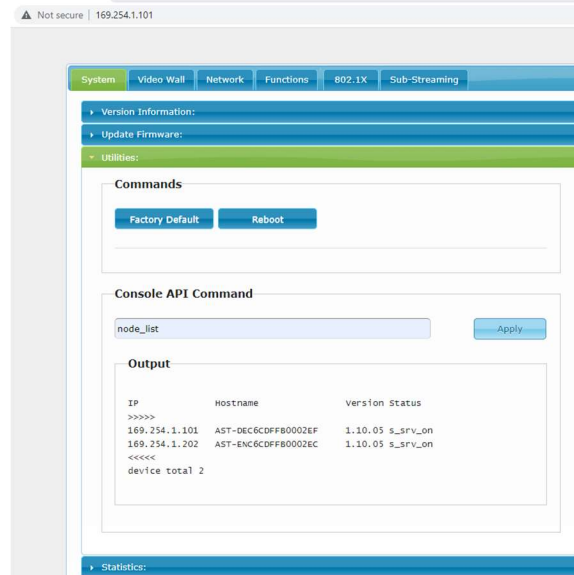
When connected a display, the Decoder will display the 'Local IP' in the lower right corner of the splashscreen.



How to find all IP Addresses of a VIP-400 system

Option 1: Using a VIP-400 endpoint with known IP Address:

Using the VIP endpoint with known IP address: enter the IP address in to a browser. In the Utilities section>Console API Commands field, enter *node_list* and press apply. The Output window will show all VIP-400 endpoints on the system.



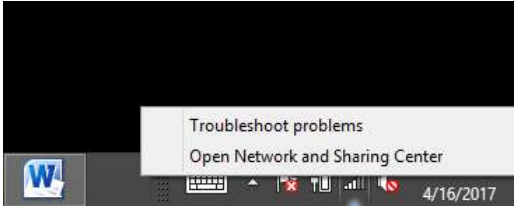
Option2: Using VPX Management Software

VPX Management software allows for automatic detection of all VIP-400 devices on the network, as long as the software is on a Windows computer or VPX Commander that is in the same subnet.

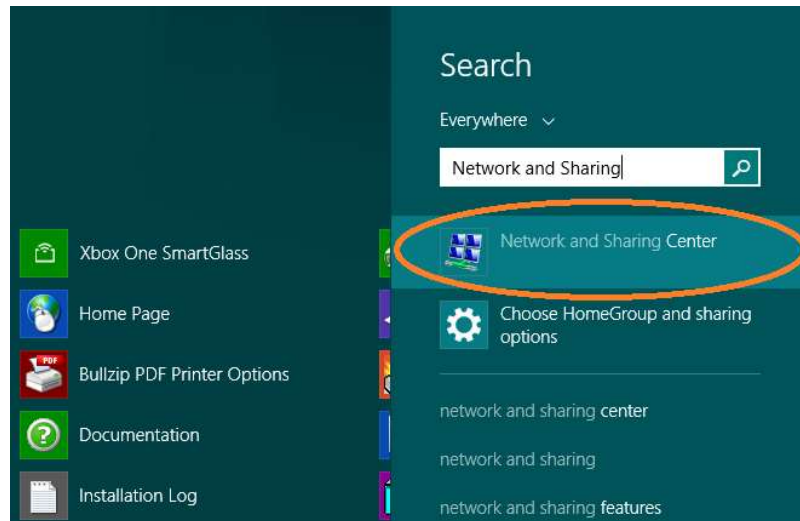
Windows 8.1 and Windows 10 Computer LAN Port Setup

Opening Network Page

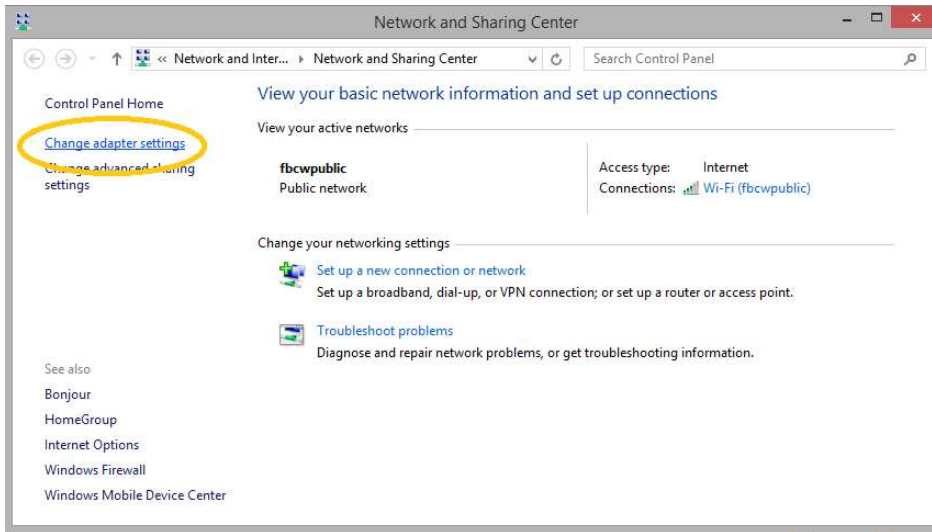
Option 1: Right Click on the taskbar icon that looks like a signal strength indicator. Then click on “Open Network and Sharing Center”.



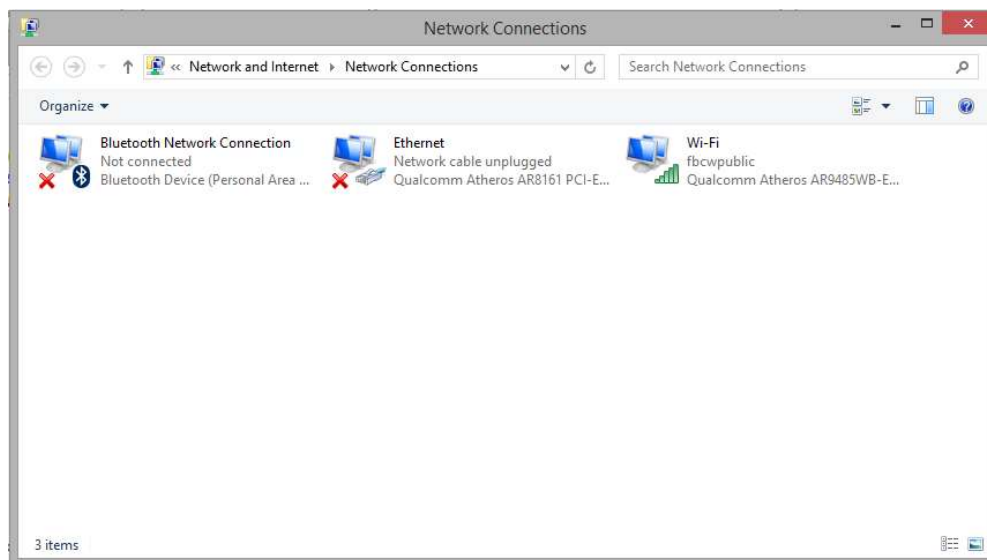
Option 2: Use the search window and type “Network and Sharing Center”. When the search function provides choices below, select Network and Sharing Center.



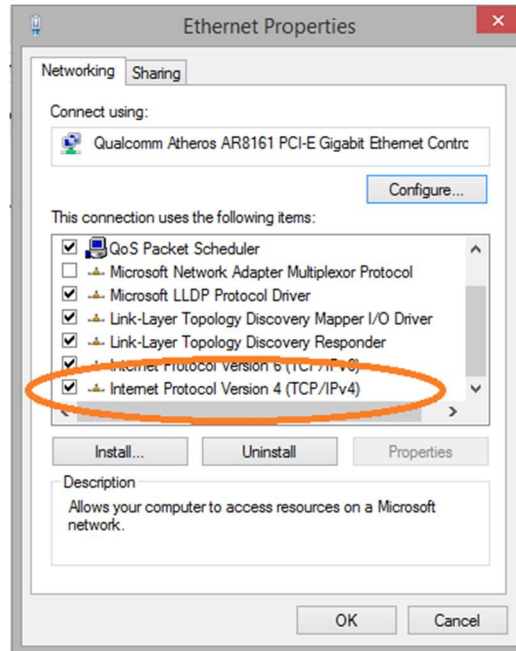
The next page will be as shown below. Select the “Change Adapter Settings”.



When you are in the Change Adapter Settings page as shown below, select the LAN adapter that you will use to communicate with the VIP-400system.



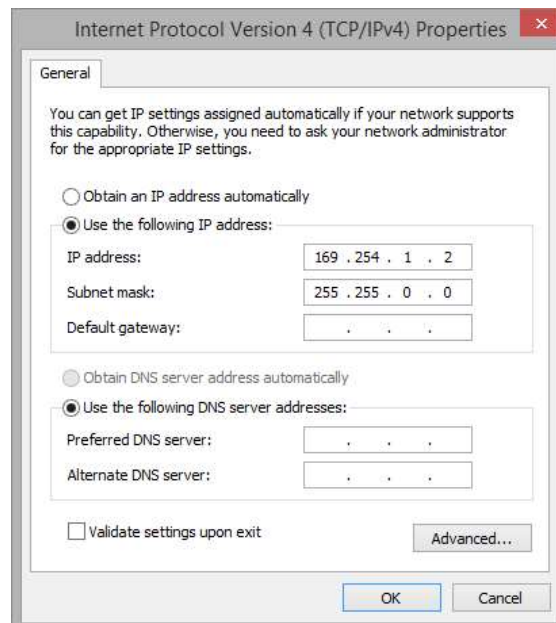
For this example, we will select the middle listing, Qualcomm Atheros LAN Adapter. Double click on the listing. The properties page will open as shown below.



Select "Internet Protocol Version 4 (TCP/IPv4)" by double click on the text.

Note: Do not deselect the checkbox or change the selections of any other properties in the menu.

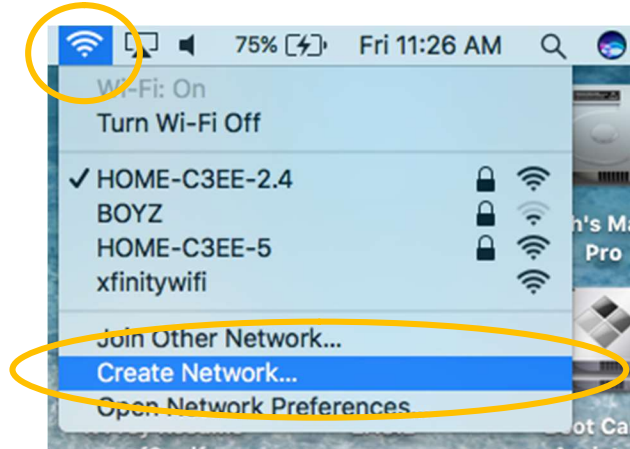
When the window changes to the Properties page for the Internet Protocol Version 4, enter the same IP subnet as the VIP-400system. (*VIP-400 default address is 169.254.nnn.nnn*)



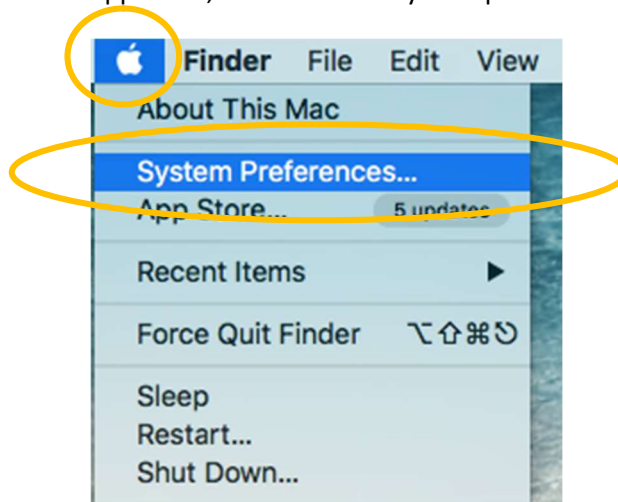
Setting up your Mac computer to communicate on the same subnet

Opening Network Page

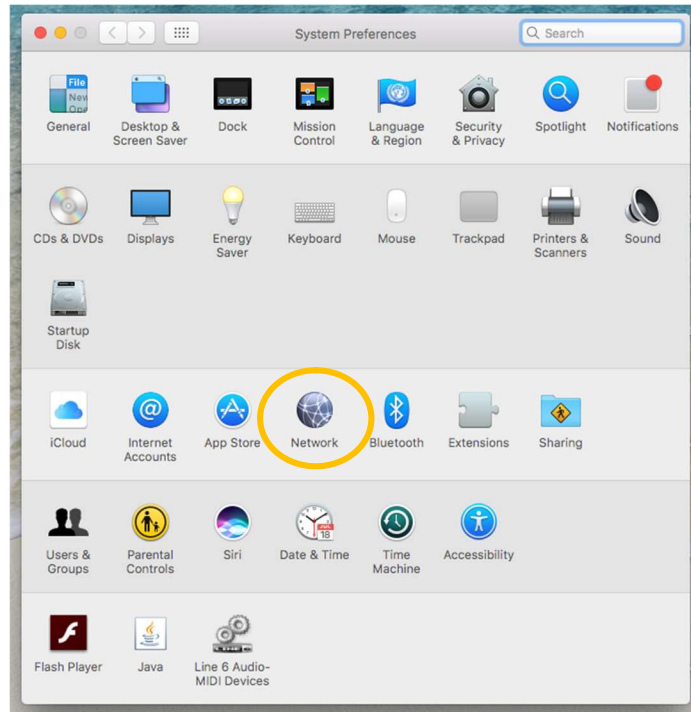
From the top menu bar, you can either click on the network symbol



Or click on the Apple icon in the upper left, and the select system preferences:



Then select Network:



Select the appropriate network adapter from the list in the left pane, and then set the correct IP subnet parameters.

Network switch requirements

The VIP-400 is compatible with all PureLink network switches from PureLink, as well as many brands and models that support IGMP Snooping V2 and Jumbo Frame. We recommend the PureLink switch line as they are AV over IP purpose built and ready for use out of the box in closed systems. The PureLink line of network switches are all either L2+ or L3 switches depending on the model, and support CAT and Fiber transport.

You may use the VIP-400 AV over IP system with other network switches.

The minimum requirements of a network switch for the VIP-400 are:

- 1G BaseT Port speeds
- Backplane data rate performance that exceeds the total data rate of your system
- IGMP Snooping V2, and IGMP Querier
- Jumbo Frame of 8K or greater

Network switch recommendations

It is also recommended from a system design standpoint that you consider VLAN management to isolate the multicast traffic generated by the transmitters from devices other than the receivers.

Bandwidth Usage and Latency

The VIP-400 Encoders use the JPEG2000 codec. Depending on the content and signal types being encoded, the VIP-400 will output between 50 – 850 Mbps.

Latency is typically ~17 milliseconds.

Installation

The VIP-400 can be rack mounted, or tab mounted using the included tabs. Rack plates are optional accessories for purchase.

Connections

Power

Each VIP-400 can be powered by PoE 802.3af via the RJ45 port, or from the included AC to 12Vdc power adapter.

When multiple VIP-400s are present in a rack system, and are connected by fiber, or PoE is not an option, we recommend our RPS-1218, eighteen channel 12VDC UL listed power supply.

Network

The VIP-400 supports standard category RJ45 connectivity. It is recommended to use CAT6a cabling to ensure best performance. CAT5e will satisfy bandwidth requirements.

The VIP-400 is set to a static default IP method, within the 169.254.nnn.nnn, 255.255.0.0 subnet.

Audio

The VIP-400 provides HDMI audio transport, and support insert analog audio on the ENCODER, and extraction analog audio on the DECODER.

Using the layered switching feature of the VIP-400 (Free Routing enabled), you can break away the HDMI or analog audio and route it separately from the video, USB, IR, and RS232 layers, to other receivers.

Video

The VIP-400 provides HDMI video/audio/IR/USB/RS232 transport. Using the layered switching feature of the VIP-400, you can break away the HDMI video and route it separately from the audio, USB, IR, and RS232 layers, to other receivers. This feature is called Free Routing and can be enabled using the API commands.

Infrared

The VIP-400 provides IR transport. Using the layered switching feature of the VIP-400, you can break away the IR and route it separately from the audio, video, USB, and RS232 layers, to other receivers.

RS232

The VIP-400 provides RS-232 transport. There are a few types of RS-232 transport available.

[Passthrough – follow video](#)

RS-232 connections default to a follow video mode.

[Passthrough – breakaway / layered switching](#)

Using the layered switching feature (Free Routing) of the VIP-400, you can break away the RS-232 and route it separately from the audio, video, USB, and IR layers.

[Network API to RS-232](#)

In addition, the VIP-400 provides API control of the RS232 ports, allowing send/receive commands to 3rd party devices. This very valuable feature uses network commands to implement control of sources and displays, or other devices.

Diagnostic LEDs

Panel LED	Status	VIP-400
Power Red LED	On	Operational
	Flash Slowly	Booting
Link Green LED	On	Connected & video is streaming
	Flash	Connecting, or no source input from transmitter

RJ45 LEDs (Rear Panel)

RJ45 LEDs	Status	Description
LINK Green LED	On	Ethernet connected
ACT Orange LED	Flash	Data transmission

RJ45 cable pin information (TIA/EIA-568-B)

1. Orange-white	Data 1 +	5. Blue-white	Data 3 -
2. Orange	Data 1 -	6. Green	Data 2 -
3. Green-white	Data 2 +	7. Brown-white	Data 4 +
4. Blue	Data 3 +	8. Brown	Data 4 -

Front Panel Button and Display Functionality

To change Channel on Encoder

- Press and hold the up/down buttons together for 5 seconds until the 3-digit LED display shows **CFN.** (configuration).
- Press down button to display the current channel.
- Press and hold the up/down buttons together for 5 seconds until the 3-digit LED flashes
- Press the up or down button to change the channel (0 <> 999)
- Press and hold the up/down buttons together for 5 seconds until the 3-digit LED stops flashing
- The display will show a cycling pattern for a few seconds while it saves your changes. The it will return to a solid display, showing your updated channel selection.

To change Channel on Decoder

- Press the up or down button to change the channel (0 <> 999)

Reset to Factory defaults

After confirming VIP-400 endpoint is powered up, press and hold the recessed Reset button until the Power and Link LED flash at the same time, then release the Reset button.

Warranty

PureLink Three (3) Year Limited Warranty for PureStream™ Branded Products Only

Dtrovision, LLC. (hereinafter “PureLink”) warrants its HDTools and PureStream™ branded products (hereinafter “Product”) purchased directly from PureLink or Dealer shall be free from defects in workmanship and materials, under normal use and service, for a period of three (3) years on parts and three (3) years on labor. Any repaired or replaced equipment related to Product shall be covered only under the remaining portion of the warranty. This warranty has no relationship to and exists independently of any warranty offered by Dealer. This warranty is a limited warranty and gives you specific legal rights. You may also have other rights which vary from state to state.

TERMS & CONDITIONS

PureLink shall repair or replace the Product if it develops a material fault during the period of warranty, on condition that i) the Product has only been subject to normal use in a domestic or commercial environment in a manner consistent with its specification and functionality, ii) the Product has been cared for reasonably and only subjected to reasonable wear and tear, iii) the defect has not been caused by willful or negligent abuse or neglect, or any accident or improper installation procedure, iv) the serial number of the Product has not been altered or removed.

This warranty only applies to the original purchaser, and shall be the exclusive remedy to the original purchaser. PureLink shall not be liable for any damages whatsoever caused by Product or the failure of Product to perform, including incidental or consequential damages. PureLink shall not be liable for any claim made by a third party or made by the purchaser for a third party.

Except as expressly set forth in this warranty, PureLink makes no other warranties, expressed or implied, including any implied warranties of merchantability and fitness for a particular purpose. PureLink expressly disclaims all warranties not satisfied in this limited warranty. Any implied warranties that may be imposed by law are limited to the terms of this limited warranty. This warranty statement supersedes all previous warranties.

WARRANTY RETURNS/REPAIRS/EXCHANGES

No merchandise may be returned without prior authorization from PureLink, and a Return Materials Authorization (RMA) number. Failure to comply with these conditions will result in rejection of the returned merchandise.

Any warranty service on Products must be arranged through Dealer. Authorized returns must be shipped freight prepaid and fully insured to PureLink, Ramsey, NJ USA, with the RMA number clearly marked on the outside of all shipping boxes and containers. PureLink reserves the right at its sole discretion to refuse any shipments arriving freight collect or without an RMA number. Any authorized returned merchandise must be accompanied by a note describing the reason for return, along with contact information including name, phone number, return mailing and shipping addresses, e-mail address, and RMA number.

On any products returned and accepted with an RMA number, return freight charges following repair of items under warranty shall be paid by PureLink, shipping by the standard ground carrier of its choice.

ADVANCE WARRANTY REPLACEMENTS

PureLink’s advance replacement service offers a Replacement Unit upon request - free of charge for eligible products purchased less than one (1) year of the warranty claim. Products purchased more than one (1) year prior to the warranty claim do not qualify for advance replacement services.



Advance replacement requests must be validated by a member of PureLink's Technical Support Team. Replacement units may be new or refurbished and is subject to availability. PureLink is responsible for shipping the Replacement Unit to your designated location by standard ground service. All other shipping methods will be responsibility of the Dealer.

Original Unit Return – the Original Unit must be returned within thirty (30) calendar days of the return authorization date. Failure to return the Original Unit within this period will be subject to a minimum 15% re-stocking fee. Dealer is solely responsible for the shipping of the Original Unit to PureLink.

TO MAKE A WARRANTY CLAIM

To make a warranty claim, promptly notify PureLink within the warranty periods described above by calling PureLink's Technical Support Department at 1-201-488-3232. PureLink, in its sole discretion, will determine what action, if any, is required under this warranty.

Most problems can be corrected over the phone through close cooperation between Customer and a PureLink technician. To better enable PureLink to address a warranty claim, please have the Product's serial and model numbers. If PureLink, in its sole discretion, determines that an on-site visit or other remedial action is necessary, PureLink may send a representative to Customer's site.

CUSTOMER SERVICE

Technical support inquiries can be submitted electronically through the PureLink website at www.purelinkav.com. For immediate assistance please contact PureLink's Customer Care Team at

+1 (201) 488-3232

